

The background of the entire page is a dense, repeating pattern of light gray line art. The art depicts various Raycon earbuds and their charging cases. Some cases are open, showing the earbuds inside, while others are closed. The earbuds are shown from different angles, some with their stems extended. The pattern is scattered across the entire page, creating a textured, product-focused background.

RAYCON

THE PRO EARBUDS

<https://rayconglobal.com>

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INTRODUCTION

Introducing your new Pro Earbuds — an audio companion as strong as you are.

At Raycon, we believe in creating innovative tech designed to embrace and empower your every day. We've teamed up with expert engineers, leading taste-makers, and platinum artists to design wireless audio you'll love to use and every day tech that can take whatever life throws your way. We believe in the early risers and the one-more-milers of the world. Premium audio, inspired by you.

To get the most out of your Pro Earbuds, we strongly encourage you to fully read through this user guide. You can also visit our support center at www.rayconglobal.com/support. This web page has more specific guidelines and helpful videos for you to navigate your product. For best performance, charge fully before first use.

FEATURES AT A GLANCE



IMMERSIVE NOISE CONTROL

Active Noise Cancellation & Awareness Mode

- Dive into audio excellence with our most advanced noise cancellation yet: ANC offers superior noise isolation and enhanced Awareness Mode allows for amplified ambient sounds. Tailor your auditory experience to perfection, enjoying a seamless blend of immersive audio and environmental awareness in any setting.



EXTENDED EARBUD ENDURANCE

40 Hours of Total Battery Life

- Immerse yourself in a continuous auditory journey with earbuds that boast an impressive total battery life of 40 hours. Revel in 10 hours of playtime per earbud, ensuring a seamless audio experience that lasts throughout the day. With this remarkable endurance, these earbuds redefine your on-the-go listening, providing an unparalleled blend of convenience and performance.



CRYSTAL CLEAR COMMUNICATION

Six High-Performance Microphones

- Dive into a world of pristine audio with earbuds featuring an advanced setup of six carefully placed microphones. Ideal for calls, virtual meetings, or effortless voice commands, these earbuds redefine your auditory experience, ensuring impeccable sound quality in any setting. Relax knowing that you can seamlessly engage in conversations, whether you're on the move or immersed in your daily routine, for an enhanced and unparalleled audio journey.

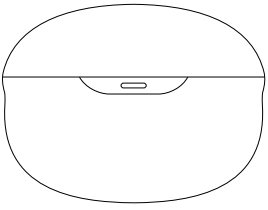


VERSATILE CONNECTIVITY

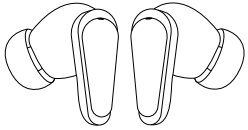
Multipoint Technology

- Enhance your connectivity experience with earbuds equipped with Multipoint Technology. Seamlessly connect to both your laptop and phone simultaneously, ensuring you stay connected and productive without missing crucial calls or emails. Enjoy the flexibility to effortlessly switch between devices, providing a seamless transition between work and leisure, all while enjoying your favorite audio content.

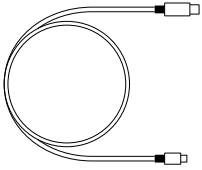
WHAT'S IN THE BOX



1. Charging Capsule



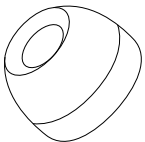
2. Raycon Pro Earbuds



3. USB to USB-C Charging Cable

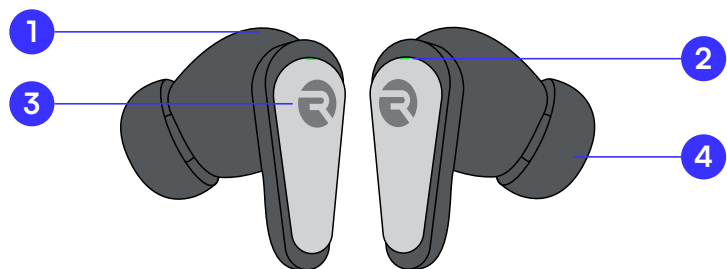


4. Quick Start Guide & Compliance Booklet



5. Gel Tips (5 Sets)

UNIT AT A GLANCE

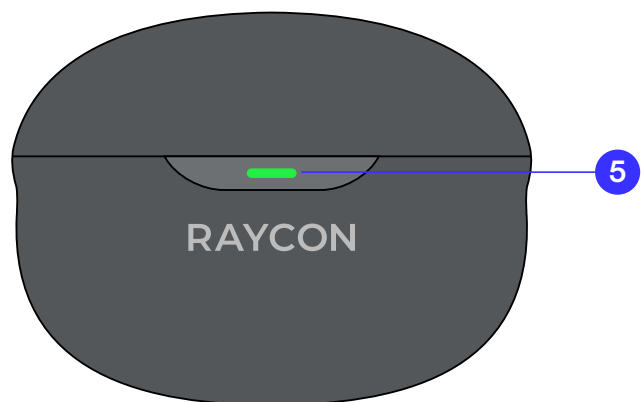


1. Microphone (6 total)

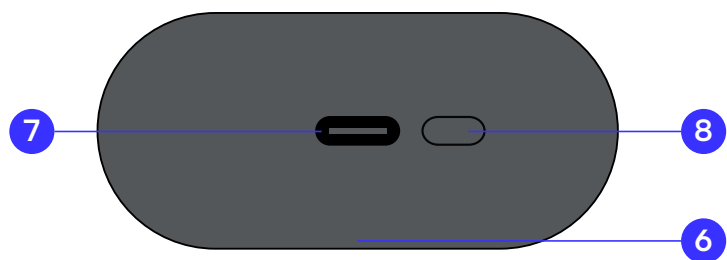
2. LED Status Indicator

3. Touch Control Surface

4. Gel Tip



5. LED Battery Indicator

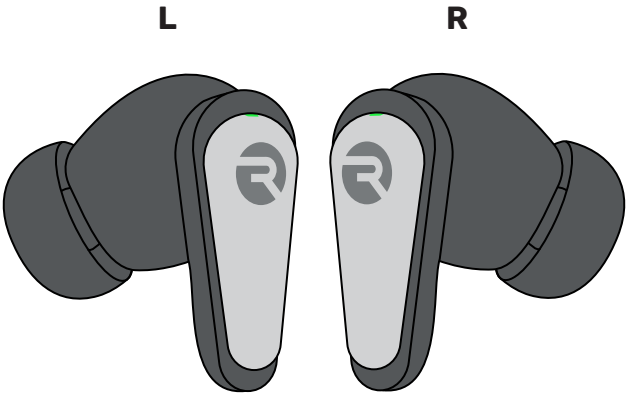


6. Wireless Charging Surface










7. Capsule Charging Port

8. Reset Button

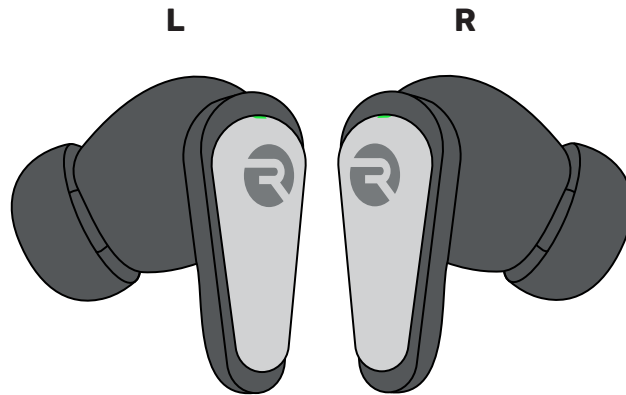
FUNCTIONS / TOUCH CONTROL



LEFT/RIGHT EARBUD CONTROLS:

	Power On	Hold for 5 Seconds		Play/Pause	Press Once
	Power Off	Hold for 10 Seconds		Skip Track	Press Twice
	Answer Call	Press Once		Previous Track	Press 3 Times
	End Call	Press Once		Voice Command	Press 5 Times
	Reject Call (While receiving a call)	Press Twice			

SOUND FEATURES



LEFT/RIGHT EARBUD EQUALIZER AND NOISE CONTROLS

EQ PROFILES

Press 4 times to toggle between EQ Profiles

- ⚡ Balanced Sound: A leveled sound that is great for all around performance and warmth.
- 📊 Bass Sound: Our bass boosted sound, great for songs with strong beats and a go-to for bass lovers.
- 🎧 Pure Sound: Our most refined sound, perfect clarity to hear every single note.

ACTIVE NOISE CANCELLATION AND AWARENESS MODE

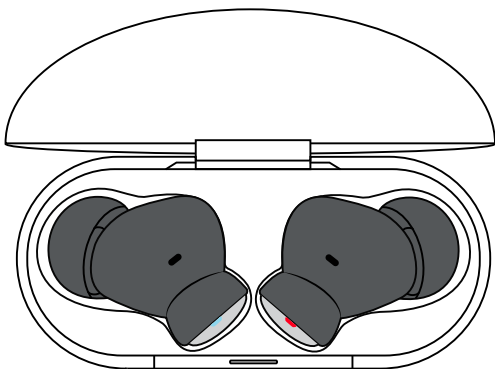
Hold for 3 seconds to toggle between Noise Cancellation and Awareness Mode

- 🔊 ANC ON
Active Noise Cancellation (ANC): Uninterrupted focus by blocking out unwanted noise - our best yet!
- 🔊 AWARENESS MODE ON
- 🔊 AWARENESS MODE OFF
Awareness Mode: Enhance and stay connected to the world around you by amplifying external noise.

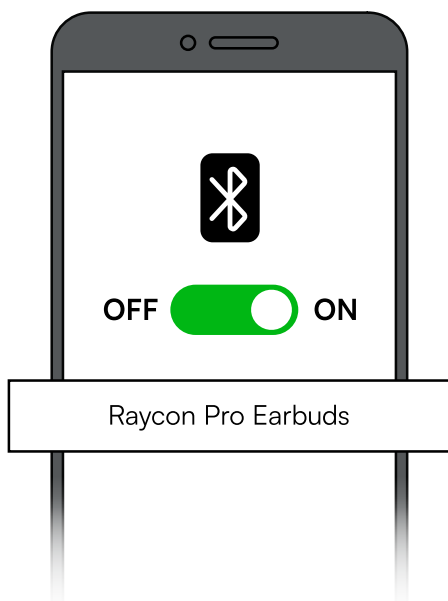
USING YOUR EARBUDS

CONNECTING VIA BLUETOOTH

1. Open the capsule. Both earbuds will connect to each other automatically and will enter Pairing Mode.

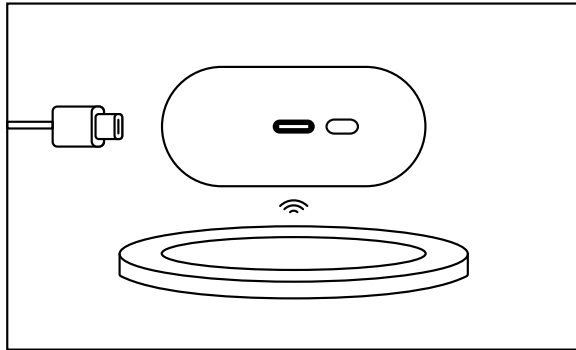


2. From the source device, go to Bluetooth settings and ensure Bluetooth is on. Search for “Raycon Pro Earbuds” and select it to pair.

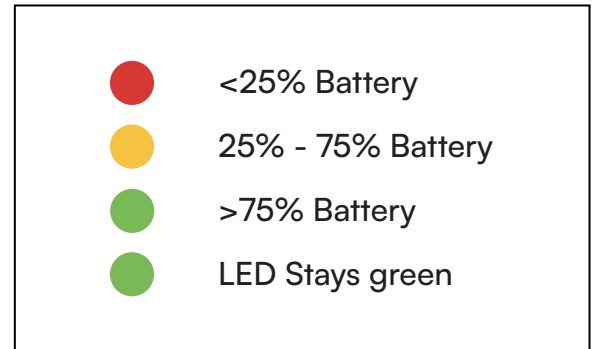


CHARGING YOUR DEVICE

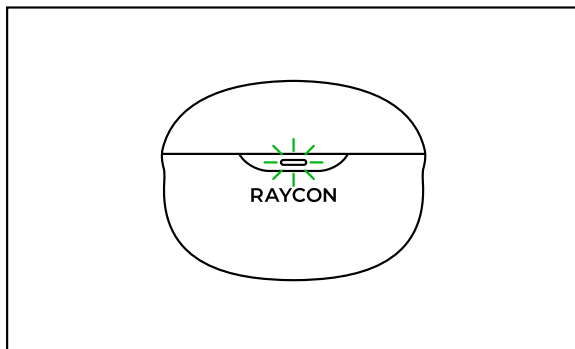
1. Plug the USB-C connector in the Capsule Port or place on Wireless Charging Pad.



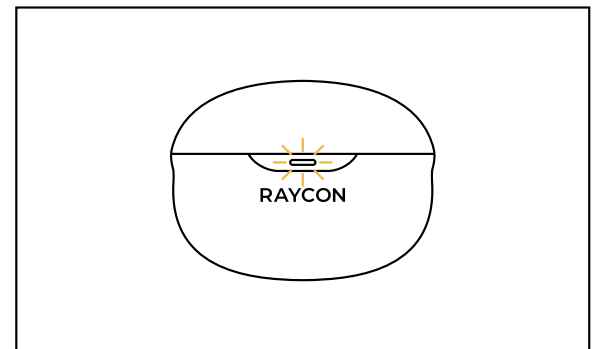
2. When charging, the Capsule LED will start to breathe. The LED color will indicate capsule battery. Once fully charged, the LED will hold a Green light.



3. When placing or removing the earbuds in the Capsule, the LED will blink Green.








4. A breathing Amber LED indicates that the earbuds are charging.





LED STATUS

CAPSULE LED

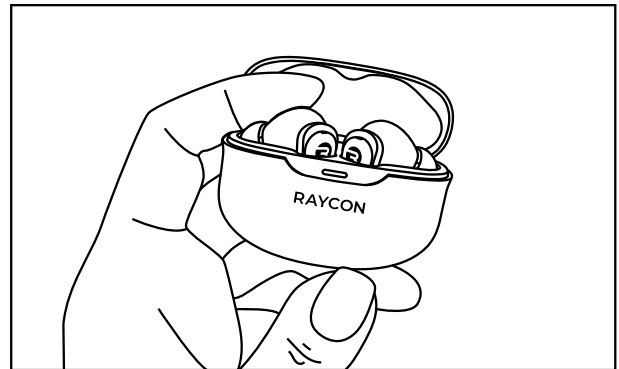
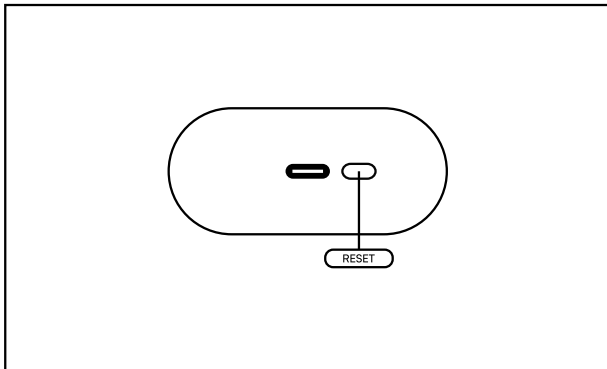
LED INDICATION	STATUS	MEANING
	Blinking Red LED	Capsule battery is less than 5%
	Solid Red LED	Capsule battery is less than 25%
	Solid Amber LED	Capsule battery is between 25% - 75% battery life
	Breathing Amber LED	Earbuds are charging in the capsule
	Solid Green LED	Capsule battery is greater than 75%

EARBUD LED

LED INDICATION	STATUS	MEANING
	Alternating Blue and Red Lights	Earbuds are in Pairing Mode
	Solid Blue LED	Earbuds are connected

RESETTING DEVICE _____

FACTORY RESET / UNPAIRING



First, delete the “**Raycon Pro Earbuds**” from the Bluetooth settings on your device, and place your earbuds back in the charging capsule

While the earbuds are in the capsule locate the reset button, which is near the charging port. With the charging capsule lid open, hold the Reset button for 5 seconds or until the capsule LED flashes yellow 3 times. Close the capsule to complete the reset function.

You are now able to reconnect to your source device - please follow the instructions earlier in the manual for set up instructions.

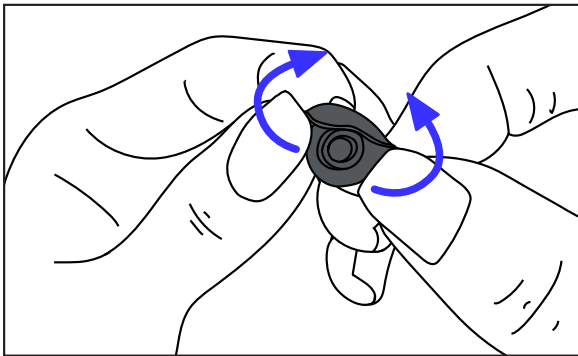
FINDING THE BEST FIT

CHANGING GEL TIPS:

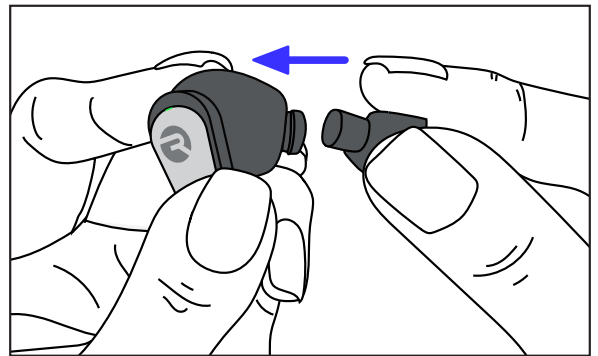
Experience a personalized fit, featuring multiple size gel tips for customizable comfort. Install the tip that gives you the most comfortable and secure fit.

Note: Your ears can vary in size, so using different size gel tips for each ear may be necessary.

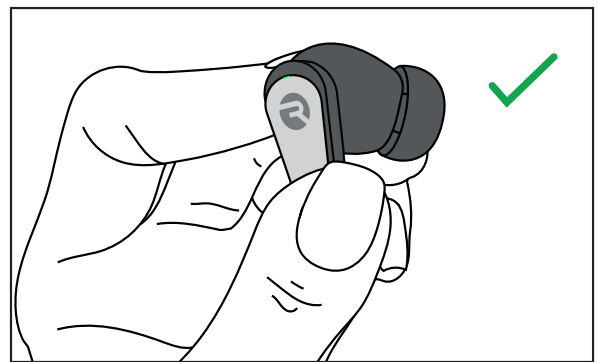
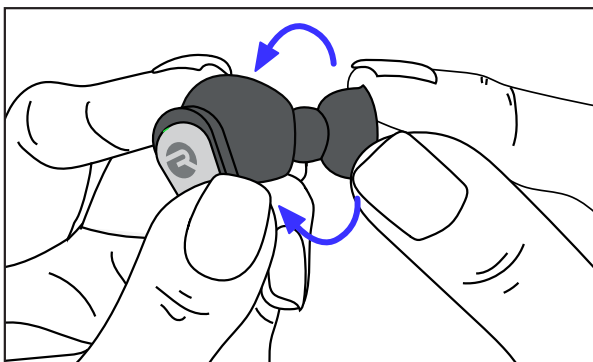
1. Flip the gel tip inside out.



2. Align new gel tip with the earbud nozzle and insert until a click is heard.

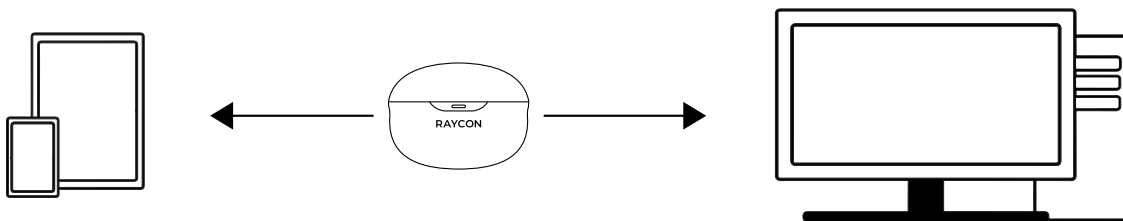


3. Flip the gel tip back to its original position and ensure it is securely attached before use.



ADVANCED FEATURES ---

MULTIPOINT



WHAT IS MULTIPOINT?

Multipoint allows you to connect your earbuds to up to two devices simultaneously, such as your smartphone, laptop, or tablet - the combinations are endless! This means you can easily switch between devices without having to disconnect and reconnect each time. Once you have paired your Pro Earbuds with both devices, they will automatically switch to whichever device is playing audio. With Multipoint, you can connect your earbuds to both your phone and your laptop, allowing you to easily switch between your workout playlist and work calls without any interruptions.

HOW DO YOU SET UP MULTIPOINT?

To use this feature, make sure both devices are within the Bluetooth range and have Bluetooth enabled.

1. Pair the earbuds with your first device (e.g. your smartphone).
2. Disconnect the earbuds from your first device using the Bluetooth settings on the device. The earbuds will re-enter Pairing Mode.
3. Pair the earbuds with your second device (e.g. your laptop) via its Bluetooth settings.
4. Put the earbuds back into the charging case and close the lid to turn them off.
5. Remove the earbuds from the case.
6. The earbuds will now be able to connect to both of your devices when turned back on.

BLUETOOTH CONNECTION / SOUND INTERFERENCE:

- Ensure speaker is within 10 meters (33 feet) of connected Bluetooth device
- Check the battery level: If the battery level of either the earbuds or your connected device is low, it can cause the connection to be weak or to drop.

CAPSULE WILL NOT CHARGE:

- Using the provided USB-C charging cable, make sure that the cable is firmly plugged into the charging case and USB-C power adapter.
- If using a wireless charging pad, ensure that the cable is firmly plugged into the charging pad and that the other end is correctly plugged into a power outlet.

EARBUDS WILL NOT CHARGE:

- Ensure the charging case is charged, indicated by LED on the front: should be an amber or green color.
- Confirm there is nothing blocking the earbuds from the connection to the case.
- Insert earbuds into the case, and confirm a blinking amber LED on the front of the case, which indicates that the earbuds are charging.

MULTIPOINT IS NOT WORKING:

- Confirm both earbuds are charged and that they are disconnected from any Bluetooth device.
- Confirm Earbuds are in pairing mode and reconnect devices to Bluetooth.

RESETTING YOUR EARBUDS:

- Delete “Raycon Pro Earbuds” from the bluetooth settings on your device, and place the earbuds back in its case.
- While earbuds are in the capsule, hold the Reset button for 5 seconds or until the capsule LED flashes yellow 3 times. Close the capsule to complete the reset function.

CLEANING INSTRUCTIONS:

GEL TIPS:

- Remove the attachments from the earbuds and wash them with mild detergent and water, then rinse and dry before reattaching. Avoid using harsh chemicals.

EARBUD NOZZLES:

- Use a soft-bristled brush or a dry cotton swab to remove any visible debris or earwax. Avoid using liquid or wet cleaning agents as they may damage the inner electronics of the earbuds.

CHARGING CAPSULE:

- Use a soft, dry cloth or a slightly damp cloth and wipe the surface gently. Avoid using harsh chemicals, water, or excessive moisture, which can damage the electronic components.

SAFETY & WARRANTY

SAFETY GUIDELINES

- Be wary of any edges, uneven surfaces, and metal parts, including on accessories and product packaging, to prevent any possible injury or damage.
- Listen to music at proper volume to avoid damaging your hearing and earbuds
- Do not store in high temperatures, such as in a hot vehicle or in direct sunlight
- Do not expose the earbuds or any of its supplied parts to rain or other liquids for extended periods of time.
- Do not drop or cause undue impact to the earbuds
- Do not modify, repair, or dismantle the product on your own
- Do not use any diluent or volatile liquid to clean the product
- Do not use the product in a hazardous location.
- Ensure all port covers are securely closed if exposing charging capsule to liquid
- Do not expose the speaker to water while charging, as doing so may result in damage to the speaker or the power source
- When cleaning this speaker, use a soft dry cloth. For more severe stains, dampen the cloth with water only. Anything else increases the chance of dissolving the paint or damaging the plastic

SUPPORT

If your device is not functioning properly, please visit www.rayconglobal.com/support for customer support, and we will be more than happy to help you.

LIMITED WARRANTY

Your Raycon Pro Earbuds are covered by a limited warranty. Please visit our website at www.rayconglobal.com/warranty for more details.

PRODUCT SPECIFICATIONS

RDID: D795-25E-0225
Bluetooth Pairing Name: Raycon Pro Earbuds
Bluetooth Version: 5.3
Power Input: DC 5V / 1A
Capsule Battery Capacity: 500mAh
Call / Play Time: About 10 hours
Charging Time: About 1.5 hours
Total Play Time (including capsule): About 40 hours
Support Profiles: HSP / HFP / A2DP / AVRCP
Sensitivity: 112 ± 3dB
Frequency Response Range: 20Hz-20KHz
Bluetooth Range: Up to 10 Meters
IP Rating: IPX5

COMPLIANCE & REGULATORY INFORMATION

FCC WARNING

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference, and
- The device must accept any interference received, including interference that may cause undesired operation. Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the device.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. Those limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures.

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit on a circuit different from that to which the receiver is connected.
- Consult the dealer on an experienced radio/TV technician for help. The device has been evaluated to meet general RF exposure statements. The device can be used in portable exposure condition without restriction.

ISED CANADA STATEMENT:

This device contains license-exempt transmitter(s)/receiver(s) that complies with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- This device may not cause interference.
- This device must accept any interference, including interference that may cause undesired operation of the device.

RADIATION EXPOSURE STATEMENT:

This equipment complies with Canada radiation exposure limits set forth for an uncontrolled environment. The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.